# International Brotherhood 

## of Electrical Workers

## System Council T-3



## 2016

AT\&T - DTV

# Wage Tables- Example 

Call Center Employees

## DIRECTV

# Wage Tables Call Center Employees 

## Customer Service Representative

Step
1
2
3
4
5
6
7
8
9
10
11
12
13

Effective 9-3-16 Effective 9-3-17 Effective 9-2-18

| $\$ 440.00$ | $\$ 440.00$ | $\$ 440.00$ |
| :--- | :--- | :--- |
| $\$ 457.50$ | $\$ 458.50$ | $\$ 459.50$ |
| $\$ 475.50$ | $\$ 478.00$ | $\$ 479.50$ |
| $\$ 494.00$ | $\$ 498.00$ | $\$ 500.50$ |
| $\$ 514.00$ | $\$ 519.00$ | $\$ 522.50$ |
| $\$ 534.00$ | $\$ 540.50$ | $\$ 545.50$ |
| $\$ 555.00$ | $\$ 563.50$ | $\$ 569.50$ |
| $\$ 577.00$ | $\$ 587.00$ | $\$ 594.50$ |
| $\$ 600.00$ | $\$ 612.00$ | $\$ 621.00$ |
| $\$ 623.50$ | $\$ 637.50$ | $\$ 648.00$ |
| $\$ 648.50$ | $\$ 664.50$ | $\$ 676.50$ |
| $\$ 674.00$ | $\$ 692.50$ | $\$ 706.50$ |
| $\$ 700.50$ | $\$ 721.50$ | $\$ 737.50$ |

## WAGE SCHEDULE EXAMPLE

Customer Service Representative
Employees Rate of Pay on 9/3/2016 is $\$ 459.60$ a week
Employee would slot into Step 3 of the wage table at $\$ 475.50$ per week $3 / 3 / 2017$ Employee receives a 6 month step increase to Step 4 to $\$ 494.00$ per week (Occurs on the 2016 wage rate column as NID is prior to Contract Anniversary Date) 9/3/2017 Employee receives 2017 General Increase for Step 4, moving to $\$ 498.00$ per week 9/3/2017 Employee receives a 6 month step increase to Step 5 to $\$ 519.00$ per week 3/3/2018 Employee receives a 6 month step increase to Step 6 to $\$ 540.50$ per week (Occurs on the 2017 wage rate column as NID is prior to Contract Anniversary Date) 9/2/2018 Employee receives the 2018 General Increase for Step 6 to $\$ 545.50$ per week 9/3/2018 Employee receives a 6 month step increase to Step 7 to $\$ 569.50$ per week 3/3/2019 Employee receives a 6 month step increase to Step 8 to $\$ 594.50$ per week

IBEW System Council T-3

# Wage Tables 

Call Center Employees

## Clerk

Step
1
2
3
4
5
6
7
8
9
10
11
12
13

Effective 9-3-16 Effective 9-3-17 Effective 9-2-18

| $\mathbf{1}$ | $\$ 387.50$ | $\$ 387.50$ | $\$ 387.50$ |
| :--- | :--- | :--- | :--- |
| $\mathbf{2}$ | $\$ 397.00$ | $\$ 398.00$ | $\$ 399.00$ |
| $\mathbf{3}$ | $\$ 416.50$ | $\$ 418.50$ | $\$ 420.50$ |
| $\mathbf{4}$ | $\$ 437.00$ | $\$ 440.50$ | $\$ 443.00$ |
| $\mathbf{5}$ | $\$ 459.00$ | $\$ 463.50$ | $\$ 466.50$ |
| $\mathbf{6}$ | $\$ 481.50$ | $\$ 487.50$ | $\$ 492.00$ |
| $\mathbf{7}$ | $\$ 505.00$ | $\$ 512.50$ | $\$ 518.00$ |
| $\mathbf{8}$ | $\$ 530.00$ | $\$ 539.00$ | $\$ 546.00$ |
| $\mathbf{9}$ | $\$ 556.00$ | $\$ 567.00$ | $\$ 575.50$ |
| $\mathbf{1 0}$ | $\$ 583.50$ | $\$ 596.50$ | $\$ 606.50$ |
| $\mathbf{1 1}$ | $\$ 612.00$ | $\$ 627.50$ | $\$ 639.00$ |
| $\mathbf{1 2}$ | $\$ 642.50$ | $\$ 660.00$ | $\$ 673.50$ |
| $\mathbf{1 3}$ | $\$ 674.00$ | $\$ 694.00$ | $\$ 709.50$ |

IBEW System Council T-3
2016 AT\&T - DTV
DIRECTV Wage Tables- Example

# Wage Tables 

Call Center Employees

## Client

Service
Specialist

Step Effective 9-3-16 Effective 9-3-17 Effective 9-2-18

| $\mathbf{1}$ | $\$ 513.00$ | $\$ 513.00$ | $\$ 513.00$ |
| :---: | :---: | :---: | :---: |
| $\mathbf{2}$ | $\$ 530.00$ | $\$ 531.00$ | $\$ 532.00$ |
| $\mathbf{3}$ | $\$ 547.00$ | $\$ 550.00$ | $\$ 552.00$ |
| $\mathbf{4}$ | $\$ 565.00$ | $\$ 569.50$ | $\$ 572.50$ |
| $\mathbf{5}$ | $\$ 584.00$ | $\$ 589.50$ | $\$ 594.00$ |
| $\mathbf{6}$ | $\$ 603.00$ | $\$ 610.50$ | $\$ 616.00$ |
| $\mathbf{7}$ | $\$ 623.00$ | $\$ 632.00$ | $\$ 639.00$ |
| $\mathbf{8}$ | $\$ 643.00$ | $\$ 654.50$ | $\$ 663.00$ |
| $\mathbf{9}$ | $\$ 664.50$ | $\$ 677.50$ | $\$ 687.50$ |
| $\mathbf{1 0}$ | $\$ 686.00$ | $\$ 701.50$ | $\$ 713.00$ |
| $\mathbf{1 1}$ | $\$ 708.50$ | $\$ 726.00$ | $\$ 740.00$ |
| $\mathbf{1 2}$ | $\$ 732.00$ | $\$ 752.00$ | $\$ 767.50$ |
| $\mathbf{1 3}$ | $\$ 756.00$ | $\$ 778.50$ | $\$ 796.00$ |

## IBEW System Council T-3

2016 AT\&T - DTV
DIRECTV
Wage Tables- Example

# Wage Tables 

Call Center Employees

## Customer

Service
Service
Representative

Step
1

2
3
4
5
6
7
8
9
10
11
12
13
1

Effective 9-3-16 Effective 9-3-17 Effective 9-2-18

| $\$ 440.00$ | $\$ 440.00$ | $\$ 440.00$ |
| :--- | :--- | :--- |
| $\$ 457.50$ | $\$ 458.50$ | $\$ 459.50$ |
| $\$ 475.50$ | $\$ 478.00$ | $\$ 479.50$ |
| $\$ 494.00$ | $\$ 498.00$ | $\$ 500.50$ |
| $\$ 514.00$ | $\$ 519.00$ | $\$ 522.50$ |
| $\$ 534.00$ | $\$ 540.50$ | $\$ 545.50$ |
| $\$ 555.00$ | $\$ 563.50$ | $\$ 569.50$ |
| $\$ 577.00$ | $\$ 587.00$ | $\$ 594.50$ |
| $\$ 600.00$ | $\$ 612.00$ | $\$ 621.00$ |
| $\$ 623.50$ | $\$ 637.50$ | $\$ 648.00$ |
| $\$ 648.50$ | $\$ 664.50$ | $\$ 676.50$ |
| $\$ 674.00$ | $\$ 692.50$ | $\$ 706.50$ |
| $\$ 700.50$ | $\$ 721.50$ | $\$ 737.50$ |

IBEW System Council T-3
2016 AT\&T - DTV
DIRECTV

# Wage Tables 

Call Center Employees

## Customer <br> Support <br> Specialist

Step

1
2
3
4
5
6
7
8
9
10
11
12
13

Effective 9-3-16 Effective 9-3-17 Effective 9-2-18
\$534.00
\$550.00
\$566.50
\$583.50
\$601.00
\$619.00
\$637.50
\$656.50
\$676.00
\$696.50
\$717.50
$\$ 739.00$
\$761.00
$\$ 534.00$
\$551.50
\$569.50
\$588.00
\$607.00
\$626.50
\$647.00
\$668.00
\$690.00
\$712.00
\$735.50
\$759.50
$\$ 784.00$
$\$ 534.00$
\$552.50
\$571.50
\$591.00
\$611.50
$\$ 632.50$
\$654.00
\$676.50
\$700.00
\$724.00
$\$ 749.00$
$\$ 775.00$
\$801.50

# Wage Tables 

Call Center Employees

Work
Force
Administrator

Step
1

2
3
4
5
6
7
8
9
10
11
12
13


Effective 9-3-16 Effective 9-3-17 Effective 9-2-18 \$438.00
\$454.50
\$471.50
\$489.00
\$507.50
\$526.50
\$546.00
\$566.50
\$588.00
$\$ 610.00$
\$632.50
\$656.50
\$681.00

| $\$ 438.00$ | $\$ 438.00$ |
| :--- | :--- |
| $\$ 455.50$ | $\$ 556.50$ |
| $\$ 474.00$ | $\$ 475.50$ |
| $\$ 492.50$ | $\$ 495.50$ |
| $\$ 512.50$ | $\$ 516.50$ |
| $\$ 533.00$ | $\$ 538.00$ |
| $\$ 554.50$ | $\$ 560.50$ |
| $\$ 576.50$ | $\$ 584.00$ |
| $\$ 599.50$ | $\$ 608.50$ |
| $\$ 623.50$ | $\$ 634.00$ |
| $\$ 648.50$ | $\$ 661.00$ |
| $\$ 674.50$ | $\$ 688.50$ |
| $\$ 701.50$ | $\$ 717.50$ |

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2016 AT\&T - DTV
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